

INFORMATION FOR BOOKED INFUSION ROOM PATIENTS

- Nurses will call you the **day before** and do a **telephonic screening questionnaire** in accordance with the National Institute for Communicable Diseases (NICD) screening guidelines. They will give you a time to come into the clinic the next day for your scheduled treatment (and doctor's appointment if needed). Please be honest in answering the screening questions.
- Please arrive timeously for your appointment.
- We regret that **no visitors can accompany you** inside the practice unless you have functional impairments and require physical or other assistance. We ask that all visitors remain outside or in the car. Patients that are minors can be accompanied by one adult/guardian.
- As per hospital protocols, you will be **verbally screened again on entering the practice** (questionnaire by receptionist) and a record of the screening will be documented.
- **Should you not have any risk factors on screening, you will be sent directly to the treatment area where your blood tests will be done and treatment will commence.**
- **Should screening reveal any high-risk factors, these will be discussed with one of our doctors and a decision will be made whether to continue or postpone treatment or whether additional investigations need to be done.**