

INFORMATION FOR MEDICAL EMERGENCIES OR ILL PATIENTS

PATIENTS WHO HAVE NOT BEEN ON CHEMOTHERAPY OR IMMUNOTHERAPY FOR THE LAST 3 MONTHS AND WHO ARE NOT ON CHRONIC IMMUNOSUPPRESSIVE AGENTS, GROWTH FACTORS AND ORAL/SUBCUTANEOUS CHEMOTHERAPY SHOULD CONSULT THEIR LOCAL GP'S FOR ILLNESSES INCLUDING BUT NOT LIMITED TO VOMITING, DIARRHOEA, FLU-LIKE ILLNESSES, BLOOD PRESSURE OR GLUCOSE ABNORMALITIES, URINARY TRACT SYMPTOMS, ETC. WRITING OF CHRONIC NON-HAEMATOLOGICAL SCRIPTS SHOULD ALSO BE DIRECTED TO GP'S AND RELEVANT SPECIALISTS WHO PRESCRIBED THE MEDICATION.

PLEASE NOTE THAT THE HAEMATOLOGY CLINIC IS NOT EQUIPPED TO DO SWAB TESTS FOR COVID-19. IF YOU ARE NOT ON ACTIVE TREATMENT (SEE ABOVE), YOU ARE ENCOURAGED TO PHONE THE NICD OR NATIONAL HOTLINES FOR FURTHER INFO ON WHETHER YOU REQUIRE SCREENING AND WHERE THE SCREENING CAN BE DONE.

HAEMATOLOGY PATIENTS ON TREATMENT ARE A VULNERABLE PATIENT GROUP WITH IMPAIRED IMMUNE SYSTEMS AND WE WOULD LIKE TO DECREASE NON-ESSENTIAL MOVEMENT THROUGH THE PRACTICE DURING THIS TIME TO PROTECT OUR PATIENTS ON ONGOING THERAPY. IN ADDITION, WE WOULD LIKE TO ENSURE THE WELL-BEING OF OUR STAFF SO THAT WE ARE AT ALL TIMES ABLE TO CONTINUE OUR SERVICE TO ALL WHO NEED IT AT THIS TIME. YOUR UNDERSTANDING IS APPRECIATED.

No walk-in/unscheduled patients will be allowed into practice. We are required by law to provide a separate quarantined space within our facility for screening, assessment and treatment of high-risk patients who may knowingly or unknowingly have a potentially infectious disease.

WE THEREFORE REQUEST THAT ILL PATIENTS ON ACTIVE CHEMOTHERAPY/IMMUNOTHERAPY/GROWTH FACTORS/IMMUNOSUPPRESSIVE AGENTS SHOULD CALL IN BEFORE ARRIVING SO THAT THE NECESSARY STAFFING AND SPACE CAN BE PREPARED IN THE ROOMS. SHOULD YOU FEEL THAT YOU ARE ILL TO THE EXTENT THAT YOU MAY REQUIRE ADMISSION INTO HOSPITAL, PLEASE USE THE EMERGENCY PAGER NUMBER 011-321 0111. DO NOT ABUSE THE PAGER SYSTEM AND ONLY USE FOR EMERGENCIES SO THAT THE STAFF ON CALL CAN ADEQUATELY PREPARE FOR YOUR ARRIVAL.