

INFORMATION FOR PATIENTS WHO COLLECT MEDICATION FROM THE HAEMATOLOGY CLINIC
PHARMACY

- **As always, patients who are starting new medication are required to pick up their first batch of medication from the haematology clinic. This is important so that a nurse can explain to you how to take the medication and inform you of potential side-effects, medication interactions, etc. Often, we require baseline blood tests to be done on starting new medication. Arrangements can be made for subsequent batches to be delivered to your house or to the closest pharmacy of your choosing.**
- For patients picking up their chronic haematology medications, we suggest that you contact our pharmacist so that arrangements can be made to have your medication delivered to your house or closest pharmacy of your choosing. Please contact the pharmacist timeously to allow us sufficient time to change the delivery address of medications.
- Should you not receive your medication, please inform us immediately so that you do not miss doses.
- While we are in the process of changing delivery details, phone at least a day ahead of time to inform us if you will be collecting medication in the next few weeks so that these are ready and waiting for you at reception. To minimize traffic through the practice, we request that you phone when you are in the parking lot of the hospital and when your medication is ready we will call you to come to the main entrance of the practice to pick up your medication.